

UK Resilience: Delivering Resilience

Royal United Service Institute

19 - 20 September 2007

‘The Voluntary Perspective: British Red Cross and Resilience’

**Moya Wood-Heath: Emergency Planning/
Civil Protection Adviser
British Red Cross/Red Cross EU Office**

Scope

- positioning British Red Cross
- preparing personnel and organisation
- partnership working
- Voluntary Sector Civil Protection Forum
- recent experience

Civil Contingencies Act 2004

section 2 (5) (k)

permit or require a person or body, in maintaining a plan under subsection (1)(c) or (d), to have regard to the activities of bodies (other than public or local authorities) whose activities are not carried on for profit

Category 1 & 2 responders and voluntary sector involvement

primary response - Category 1 & 2 responders
professional, skilled, trained, resourced

↓
major incidents can overstretch resources

↓
Category 1 & 2 responders need to target priorities

↓
support response - voluntary sector
professional, skilled, trained, resourced

INTEGRATED EMERGENCY MANAGEMENT

Suggested liaison structure

local resilience forum

usually chaired by police

Cat 1 & 2 responders

with representation of the voluntary sector

voluntary sector as a sub-group

chaired by local authority EPO

to achieve effective, cohesive links with Cat 1 & 2 responders

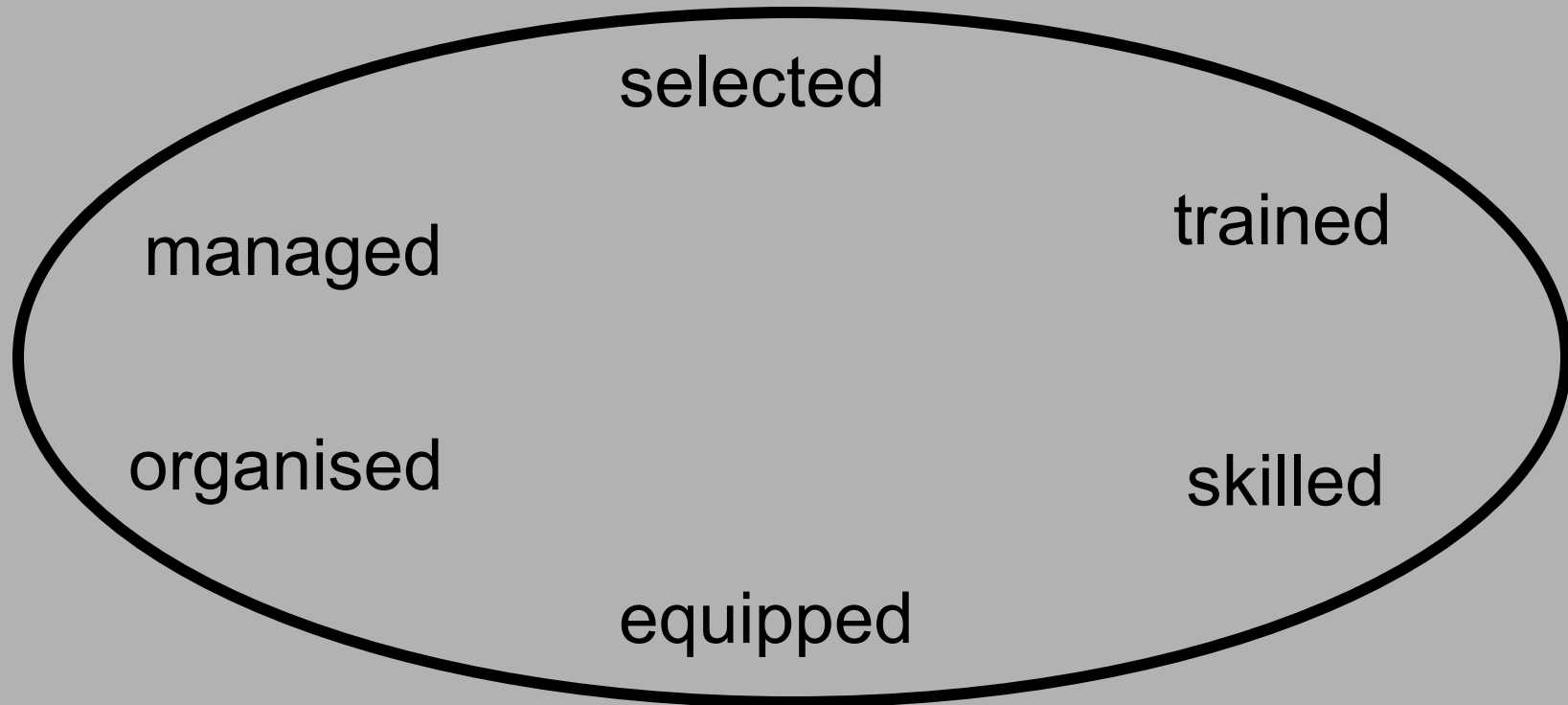
functional involvement

e.g. humanitarian assistance, relevant voluntary organisations linking to Police, local authority, Disaster Action etc

Preparing BRC resilience

- Corporate Priority 1 – emergency planning and response
- build on daily service delivery
- provide emergency response training
- focus on providing practical and emotional support to individuals
- UK and International mutual aid

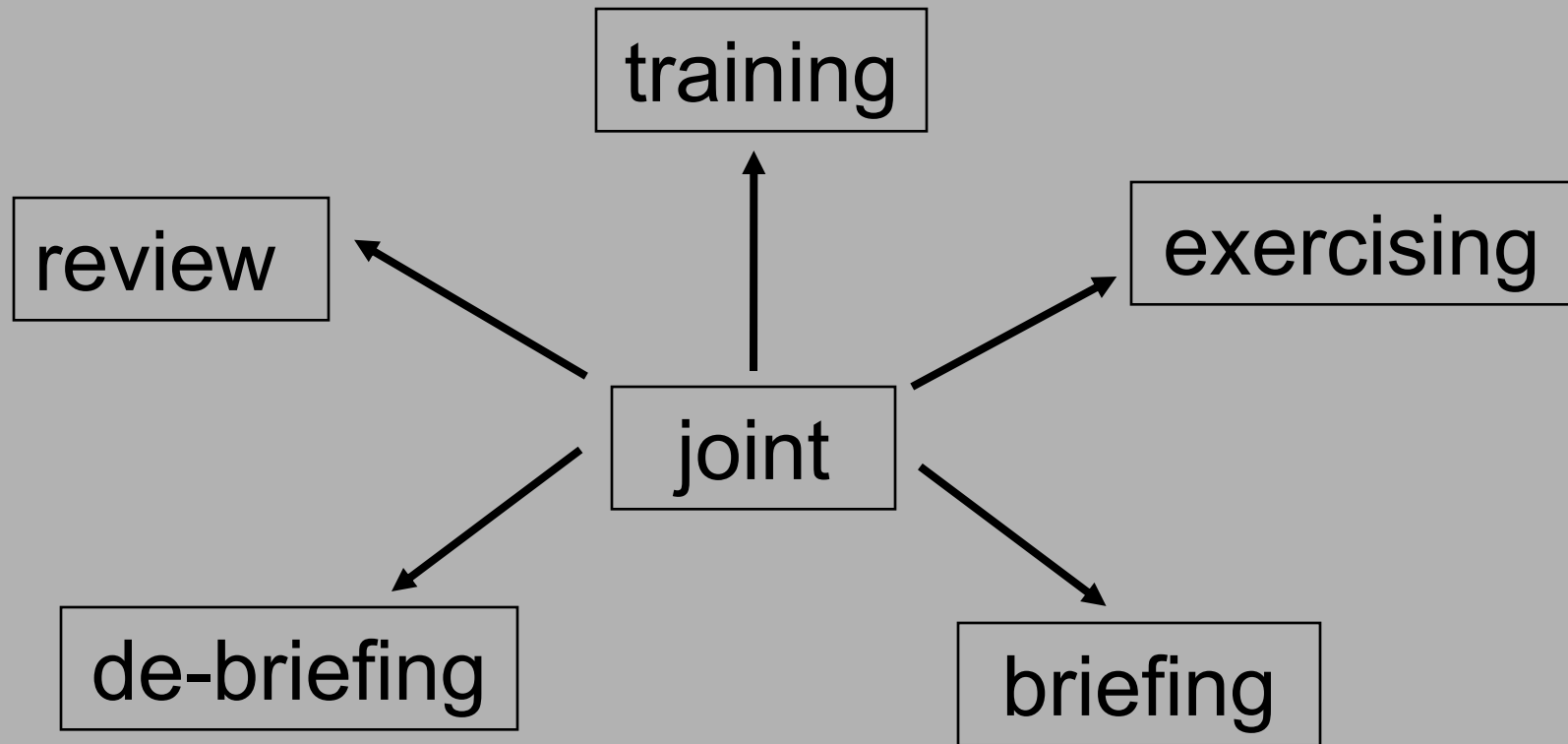
Personnel perform effectively if:



supported

professional, reliable, confident, competent

Planning for emergencies



relevant and co-ordinated response

Voluntary Sector Civil Protection Forum

- BRC convened, CCS supported
- all major UK voluntary sector civil protection organisations and key partners
- Identify, maximise and integrate voluntary sector contribution to UK civil protection arrangements
- UK-wide platform
- influencing policy on humanitarian response to terrorism, pandemics
- strategic contact point for voluntary sector

LGA - Voluntary Sector Concordat

- seek to involve voluntary sector in emergency planning through:
 - clear understanding of roles
 - regular communication
 - joint training and exercising
 - membership of local fora
 - participation in reviews and evaluation
- signed 7 July 2005

Recent activities

- Humanitarian Assistance Guidance
- Data Protection and Sharing – Guidance for Emergency Planners and Responders
- Evacuation and Shelter Guidance
- National Training Standards in Humanitarian Response
- Winter Willow: National Planning meetings
- Non-statutory guidance on establishing reception and rest centres

Voluntary Sector Engagement: Guidance Note

- Existing arrangements
- Personnel
- Services and activities
- Payment of Costs
- Insurance
- Training and Exercising
- Provision of Equipment/Resources
- Notification Procedures
- Command and Control Issues
- Role in Lessons Learned Process

South East Asia tsunamis

- airport support for returning UK citizens
- support line
- support to UK citizens in Thailand
- support network/website
- Memorial Support Line
- Highgrove House
- first anniversary
- hardship fund



London bombings

- support to:
 - Ambulance Service
 - hospitals
- first aid posts/Casualty Clearing Stations
- support at:
 - rail stations
 - Temporary Mortuary
 - Humanitarian Assistance Centre
- support line
- trust fund



Flooding July/August 2007

- Rest Centres
- support lines
- flood appeal fund
- delivery of:
 - 335,577 litres of water
 - 2,260 food bags
 - 1,769 hygiene packs



Further contributions

- EC funded project – ‘involving citizens in civil protection’
- BRC Vulnerability Project
- recovery activities
- new Disaster Appeal Scheme