

# The FiReControl Project

**:: New Dimension ::**



## What is FiReControl?

- Part of a £1 billion investment by CLG in the Fire and Resilience Programme
  - Includes Firelink and New Dimension
- 9 Regional Control Centres across England will be networked and have access to the same, compatible modern technology.
- The networked RCCs will have the ability to back each other up effectively and consistently
- RCCs will be able to mobilise appliances locally, regionally and nationally

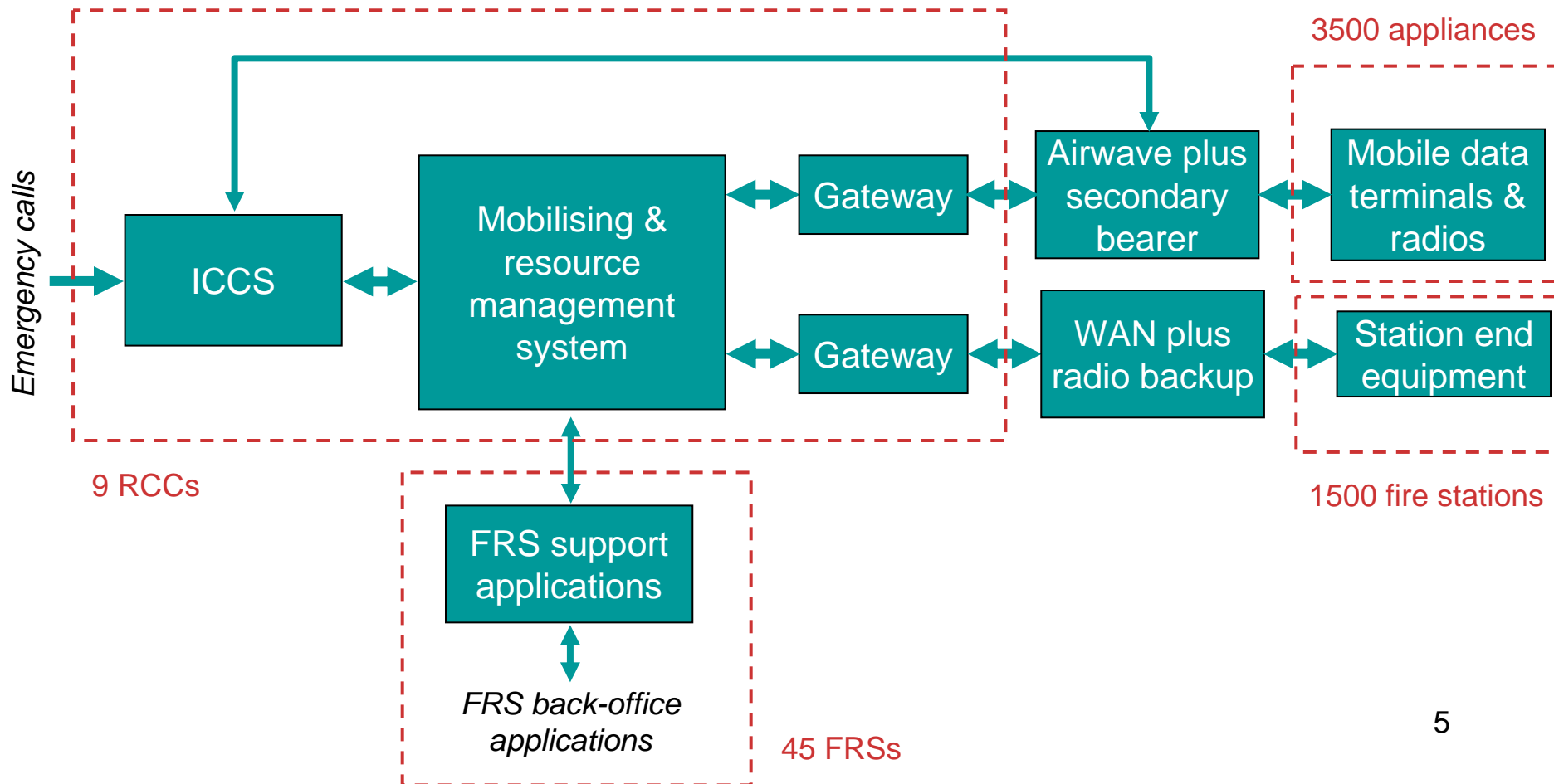
## The Case for FiReControl



## Operational principles

- “Do anything from anywhere” ...
- ... but supporting and working within locally-determined Risk Management Plans
- Secure, resilient operation
- Mobilisation of the nearest available appropriate resource
- Increased use of mobile data
- Convergence of process & procedure where necessary

## Replacement of existing call-taking and mobilisation systems



## Differences from current environment

- Common, networked systems
  - Call taking systems are aware of operator availability nationally
  - Shared mobilising system, staff can see full national picture if they need to (or any subset)
  - Communication with any appliance or any fire station from any RCC
- Firelink is a key enabler for voice and data communications to resources
  - Would not have been feasible with existing FRS radio systems

## Some key capabilities:

- Mobile Data Terminals in all appliances, loaded with risk and other data
- Data rather than voice will be primary means of communication – efficiency and accuracy
- Automatic Vehicle Location - to identify the nearest resources to an incident
- Full use of 999 caller location services (EISEC/ALSEC)
- Mobilising at premise level



## Regional Control Centre Buildings



- 8 out of 9 RCC buildings complete (London, Feb 2010)
- 3 RCCs so far fitted out (SW, NE, EM)
- Secure, high integrity design

