

# International Joint Operations Command Conference

Day One  
15 July 2009

## 09:00- 09.45 **Introductory Session:** Interoperability: The Vital Link

*Chairperson:* Dr Tobias Feakin, Director, National Security and Resilience, Royal United Services Institute

*Speaker:* **Detective Chief Superintendent Michael Hallowes, Head of Strategic Operations, Interoperability, Olympic Coordination & Protective Services, National Policing Improvement Agency (NPIA)**

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## 09.45 - 11.00 **Session One:** Defining Critical Command: People, Processes and Technology

*Chairperson:* Jeremy Azis, Managing Director, VectorCommand

*Speakers:* **Chief Superintendent Andrew Sigsworth, Head of Centre, Police National CBRN Centre**  
'Challenges within CBRN Response for Commanders and Command Decision Making and Links to Training and Assessment'

**Rear Admiral Chris Parry, Consultant and Associate Fellow, RUSI**  
'The Psychology of Command and Control'

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## 11.00 - 11.30 Tea and Coffee

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## 11.30 - 13.30 **Session Two:** The Psychology of Crisis Management

*Chairperson:* Jennifer Cole, Head of Emergency Management, National Security and Resilience, Royal United Services Institute

*Speakers:* **Professor Denis Smith, Department of Management, University of Glasgow**  
'A Dance of Interacting Parts - Emergence, Escalation and the Performance of Crisis Management Teams'

**Professor Laurence Alison, Programme Director, Critical Incident Psychology, Liverpool University School of Psychology**  
'Challenges in Simulation Based Training for Policing Critical Incidents'

**Tim Kidwell OBE, QinetiQ and Victoria Doherty, Senior Human Factors Consultant, QinetiQ**  
'How Human Factors Drive Command and Control' (Joint Presentation)

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## 13.30 - 14.30 Lunch

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## 14.30 - 16.00 **Session Three:** Transportable Solutions in Command and Control

*Chairperson:* Bob Whalley, Consulting Senior Fellow, IISS and formerly Director for Counter-Terrorism and Intelligence at the Home Office

Speakers: **Chris Case, Manager, Fire Safety, Merseyside Fire and Rescue**  
'Lessons Learned in Multi-Agency Response to Serious Incidents'

**Olaf Baars, Deputy Chief Fire Officer, Director of Service Delivery, Royal Berkshire Fire and Rescue Service**  
'Looking Back and Moving Forward – The Development of 21<sup>st</sup> Century Command Support Systems'

**Colin Smith, Former Chief UK Police Advisor for Iraq and Head of EUPOL COPPs, Palestine**  
'Lessons from Developing Police in Conflict. Aspirations and Reality – Experiences from Northern Ireland, Iraq and Palestine'

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## 16.00 - 16.30 Tea and Coffee

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## 16.30 - 18.00 **Session Four: Sharing a Common Operational Picture**

*Chairperson: Anthony McGee, Head of Resilience, National Security and Resilience, Royal United Services Institute*

Speakers: **Rod Stafford, Director of Command Development, VectorCommand Ltd.**  
'Working on a Common Operational Picture'

**Chief Fire Officer Des Prichard, Chief Executive, East Sussex**  
'Command and Control in a Modern Fire and Rescue Service'

**David Lindridge, Group Manager, Fire and Rescue Service, Subject Matter Expert, Interoperability Programme, National Policing Improvement Authority**  
'Multi Agency – Working Together'

**Paul Gibson, London Ambulance Service NHS Trust, NPIA Interoperability Programme, National Policing Improvement Agency**  
'Multi Agency – Working Together'

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## 18:00 **Evening Reception**

Day Two  
16 July 2009

## 09:00- 10.00 **Introductory Session**

*Chairperson: Dr Tobias Feakin, Director, National Security and Resilience, Royal United Services Institute*

**Speaker: Rt. Hon. Lord Malloch-Brown, Minister for Africa, Asia and the UN**  
'Coordination in International Relations'

**Brigadier General Dieter Dammjacob, ACOS J3, NATO**

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## 10.00 – 11.00 **Session One: Balancing Regional and Local Ownership**

*Chairperson: Dr Tobias Feakin, Director, National Security and Resilience, Royal United Services Institute*

**Speakers: Peter Ward, Regional Resilience Director, Government Office for the East Midlands**

**Garry Hindle, Head, Security and Counterterrorism, National Security and Resilience, Royal United Services Institute**  
'Policing Terrorism: A Model For Effective National Capability?'

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## 11.00 – 11.30 Tea and Coffee

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## 11.30 - 13.00 **Session Two: Command and Control Across Borders**

*Chairperson: John Astbury CBE, Former Chief Executive and Chief Coastguard of the Maritime & Coastguard Agency*

**Speakers: Phillip Woolas MP, Minister of State of Borders and Immigration**

**Tom Dowdall, Director, Border Force, European Operations, UK Border Agency**  
'Cross Channel Partnership Working'

**Steve Demetriou, Director of Operations, Kent Fire and Rescue Service**  
'BI-NAT Go – Channel Tunnel Fire 2008'

**Assistant Chief Constable Allyn Thomas, Special Operations, Kent Police**  
'Cultural Differences and Cross Border Command and Control'

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## 13.00 - 14.00 Lunch

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## 14.00 - 15.30 **Session Three: International Systems for Incident Management**

*Chairperson: Jeremy Azis, Managing Director, VectorCommand*

**Speakers: Don Grant, Director of Incident Management Systems, National Preparedness Directorate, Federal Emergency Management Agency (FEMA), USA**  
'National Incident Management – A World Standard'

**Greg Mullins, Commissioner, New South Wales Fire Brigade, Australia**  
'Australasian Inter-Service Incident Management System – crossing the doctrinal divide'

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15.30

Conference Close