

INCIDENT COMMAND UNIT

ROYAL BERKSHIRE

Looking Back - Moving Forward

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IJOCC 2009 - RUSI

15 July 2009

PREVENTING PROTECTING RESPONDING

What's in a Title?

- No apologies for plagiarising my title
 - London Regional Resilience Forum – Multi Agency Debrief of 7/7 (Sept 2006)

“There is a need for an improved ability to develop a coherent view [common operating picture] and share it among agencies in a timely manner and a need for an information management system to support this”

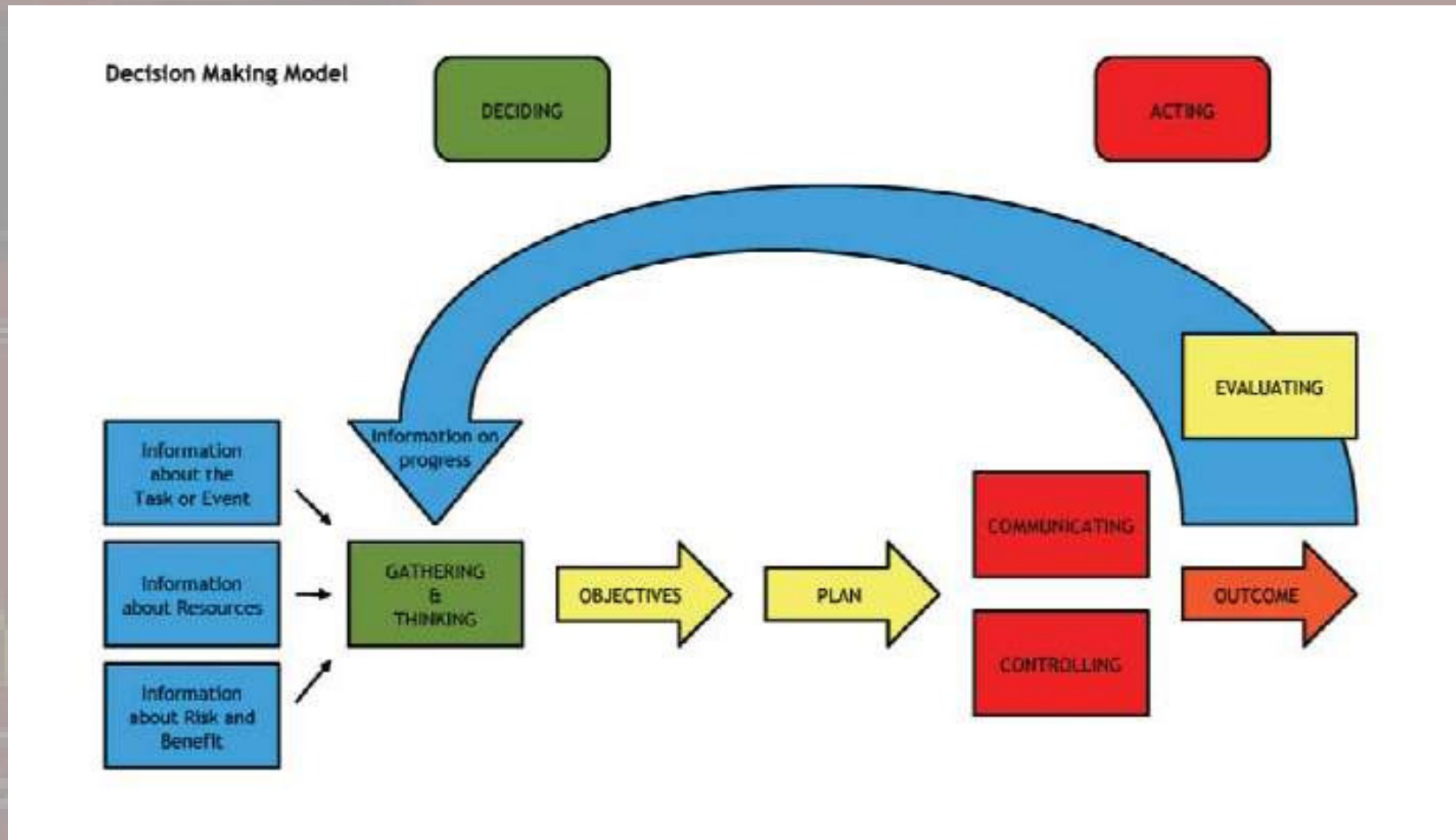


Command Environment

- Dynamic situations
- Multiple information feeds
 - Data ► Information ► knowledge management
- Incomplete Information/Information overload
 - Understanding what is not known (risk)
- What information is required when?
 - Right information at the right time
- Competing/conflicting priorities
 - Inability to defer some decisions
- Distributed decision making
 - Command tiers, Multi Agency



Decision Making Model



What do we want to achieve

- Better decision support – Better Decisions
- Ability to present the very best available information to the right people at the right time
- A valid Common Operating Picture
- Willing Partners
- Optimising what we already have
- Defined development path
- Incident/decision logging/recording
 - Accountability
 - Archive/Evidence
- Organisational learning
 - Command debrief

PREVENTING PROTECTING RESPONDING

The Basis for Evolution

- Limited opportunities to learn



Where Have we Been?

- Limited opportunities to learn
- Learning from local experience



What Can be Learnt From Others?

- Limited opportunities to learn
- Learning from local experience
- Analysing other's learning



What is the Starting Point?

- Limited opportunities to learn
- Learning from local experience
- Analysing other learning
- Learning from what we had



The Potential

- Three Fire & Rescue Services
- One Constabulary
- One Ambulance Trust
- Six Emergency Planning Authorities
- Neighbouring jurisdictions
- New Dimension
- Technology/Budget



Scope

- Three Fire & Rescue Services
- One Constabulary
- One Ambulance Trust
- Six Emergency Planning Authorities
- Neighbouring jurisdictions
- New Dimension
- Technology/Budget



The Objectives

- Silver (on scene) interoperability
- Mobilising information
 - Bronze, Silver, Gold (SCG), Ops Support, RCCC, EIC, COBR
- Real time, interactive information sharing
- Information rich environment
- Enhanced communication capability
- Resilience
- Integrating Incident Command with HQ systems
- Audit



Parameters

- National sector standards
- Industry standards
- Other projects/innovation
- Willingness to make pioneering decisions

What have we Got



What have we Got



Where are we?

Interoperability Continuum

