

B U S I N E S S

C O N T I N U I T Y

A Framework for Success?

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RUSI – UK Resilience: Preparing Scotland.

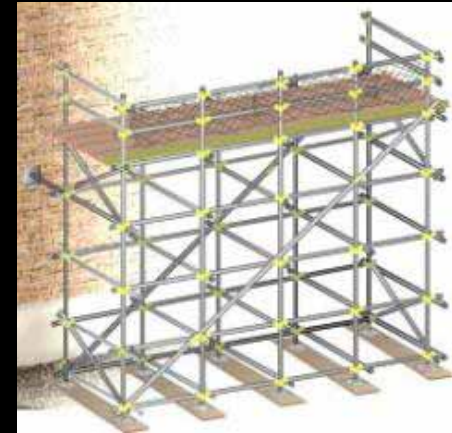
Dynamic Earth, Edinburgh

March 2007

Glen Abbot Ltd

What is the Framework?

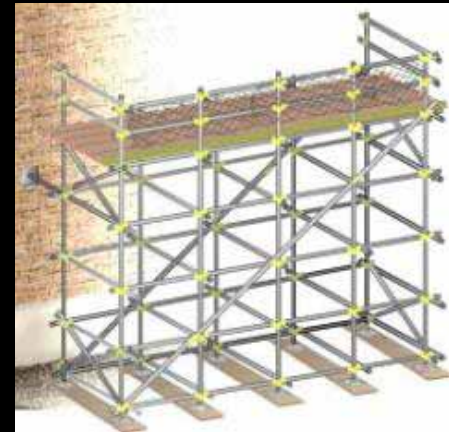
- The Civil Contingencies Act
- Preparing Scotland
- BS25999
- The BCI Good Practice Guide 2007



It's about taking decisions in the cold light of day so that you don't have to in the heat of the moment

What is the Framework -2?

- Legislation for Public Sector
- Standards for Private Sector
- A road map for the future
- A statement of Good Intentions?



How do we measure Success?

- By the improvements in recovering from an incident?
- By the quantity of paper produced?
- By the number of people attending a seminar?
- By the activity of specialist consultancy firms?

How about :

By listening to those who are engaged in the process

What are they saying?

"if you scrape the surface you'll find it's only a veneer "

"BC is in it's infancy. We need to have simultaneous engagements"

"most senior managers think it's a 3 month project"

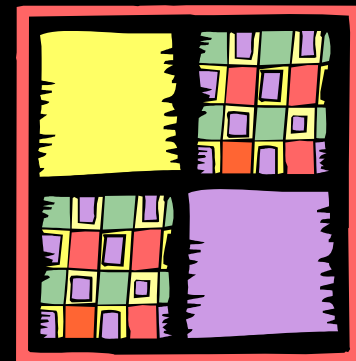
"the tricky bit is IT disaster recovery"

"building a central team – what will they do in an emergency?"

"there's no funding for this, and we've still to do the day job"

What's happening on the streets?

- It's a patchwork quilt.....
- Some parts are very, very good
- Some parts haven't really begun
- The appearance of capability



..... but is it stitched together?

Bridging the gaps

- Within all organisations
- From reality to ICT
- Public Sector & Private Sector
- Government to people



Communication, Communication, Communication

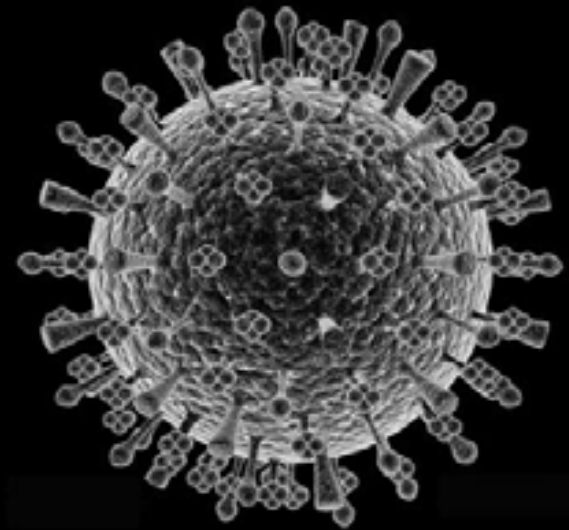
- We need to talk the same language
- The medium is the message
- Use it to best advantage
- Will the technical solutions work?



Clear and Present Danger

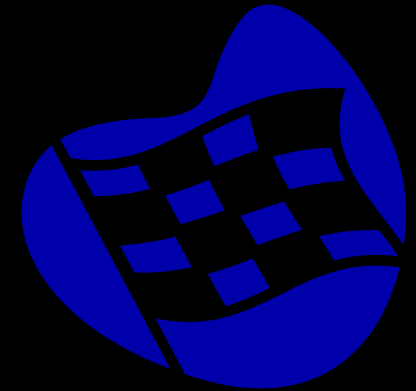
- Everyone will be impacted
- Joined up planning needed, like never before
- How much resource is enough?

This is not a Phantom Menace



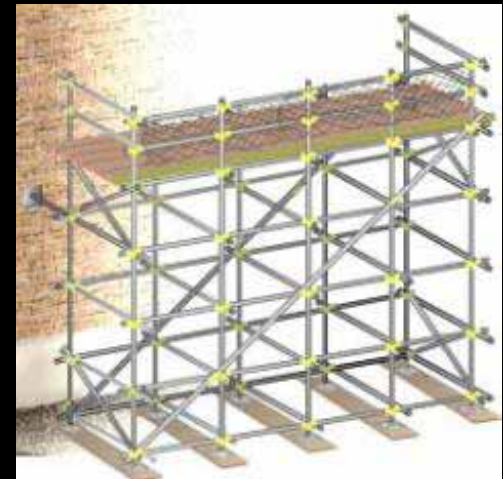
How do we get there?

- Let's look again at the framework
- Who has a copy of the "Yellow Brick" ?
- Engage the CEO?
- Cultural change



Discussion points.....

- A framework is only as good as it's joints
- More events like this one
 - but free
- Engage with Chief Execs
- Bringing in the Private Sector



In Summary

- Tremendous latent desire to improve resilience
- We're not working in sync yet
- More CEO and Exec share of mind needed
- Funding – the constant challenge

Thank You for listening

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